

Impound Release Information

Impound Release Hours

• Monday thru Friday: 8:00AM – 5:00PM

• Saturday: 9:00AM – 1:00PM

• Sunday*: 9:00AM – 12:00PM

After Hours & Sunday* Impound Release Instructions:

- 1. Call 937-836-5109 when you arrive for impound fees and to schedule an appointment to release the vehicle.
- 2. A company representative will meet you to release the vehicle and collect payment.
- 3. Vehicle owner must be present to release the vehicle.
 - a. Vehicle owner must have proof of ownership & proper form of ID
- 4. Payment must be cash or credit/debit card. No personal checks.
 - a. Must have exact change for cash payments.
 - b. If paying with a credit/debit card the owner of the card must be present.

If a vehicle or personal items need to be retrieved **after Impound Release Hours**, then a \$150.00 fee will be charged per ORC 4513.69, 4901:2-22-06. This fee will need to be paid before any items can be removed from your vehicle. If you are picking up the vehicle, then all towing and storage fees as well as the \$150.00 after hours retrieval fee will need to be paid before the vehicle is released.

Phone: (937) 836-5109 Fax: (937) 832-2486